

Notice and Apology Regarding Incorrect Rice Origin Labeling

March 12, 2025

Dear Guests,

We regret to inform you that Shiba Park Hotel has discovered an error in the labeling of rice origin information on our website and the menu at The Dining.

We sincerely apologize for any inconvenience this may have caused our valued guests. We deeply regret this oversight and take full responsibility.

Shiba Park Hotel is committed to taking thorough measures to prevent such occurrences in the future. We appreciate your understanding and continued support.

Shiba Park Hotel
General Manager

Details

[Affected Restaurant]	The Dining
[Rice Used]	Italian Rice
[Details of the Error]	<div>1. Incorrect labeling on the website and restaurant menu</div> <div>2. Description of the incorrect labeling:</div> <div>Despite stating, "We use only domestically produced rice," Italian rice was used in the "Truffle Risotto" (available as both à la carte and dinner course menu options).</div> <div><i>The menu should have included a note indicating "Italian rice used" next to the dish name.</i></div>
[Sales Period]	From November 6, 2023 to March 11, 2025
[Inquiries]	<div>Shiba Park Hotel, CEO Office Manager Taguchi</div> <div>Tel: +81-3-5470-7516 (Weekdays excluding weekends & holidays: 10:00 a.m. – 5:00 p.m.)</div>